Cyber Security Solutions and Services

I.T. Security Specialists

CARETOWER
As an independent IT security specialist, with over 17 years' experience, we provide tailored solutions to our customer's diverse security challenges. We have established longstanding relationships with all major security vendors and have grown to become one of Europe’s leading value added resellers in network security. These relationships ensure we provide our customers with key changes within the industry which assists in their ongoing security management strategy.

We offer our customers complete practical and, more importantly, impartial advice through a consultative sales process.

We believe that service and support are the keys to a strong relationship with our customers and this has ensured that we not only supply our security products, but also offer additional services such as onsite demonstrations, installations, training, audits and health-checks.

CARETOWER AWARDS AND ACCREDITATIONS

As one of Europe’s leading cyber security specialists, we are committed to providing solutions of the highest standards, and as such, have received numerous accreditations, including:

- ISO 9001 Registered Firm
- ISO 14001 Registered Firm
- ISO 27001 Registered Firm
- CISSP
- Inventor in People
- ITIL

CARETOWER PARTNER ACCREDITATIONS

As a multi-award winning cyber security solution provider, we partner with some of the industry’s biggest vendors. We have won numerous top level awards including Intel Security UK Partner of the Year, Trend Micro Reseller of the Year and the Sophos Special Achievement Award. In addition to these independent accreditations, we have also achieved a collection of high accreditation levels with leading security vendors.
Caretower has always believed that service and support are the keys to a strong relationship with our customers.

**WHY WE’RE THE PERFECT PARTNER TO SUPPORT YOUR BUSINESS**

- Independent IT cyber security specialist. No vendor control. No external board or regulator control
- Member of ‘Europe’s 500 Top Growth Companies’
- Family business with two decades of ongoing growth and debt free financial stability
- McAfee ACE accredited! First in UK and Ireland and one of only two in EMEA (Europe Middle East & Africa) to hold the McAfee Authorised Support Provider (MASP)
- Highest level of accreditation achieved in all our major vendors
- Over 45 fully trained technicians covering all network security
- First to provide endpoint managed services for multi-vendor products through our own developed technologies
- UK registered and managed company
At Caretower, our comprehensive product portfolio covers numerous aspects of cyber security, which allows us to provide you with the correct solution for your requirements.

**ENDPOINT SECURITY FOR DESKTOP AND SERVERS**

We provide you with the peace of mind of knowing both your desktops and servers are well protected. Our Endpoint Security for Desktops and Servers is a combination of various solutions designed to prevent data loss, maximise efficiency of performance and protect against malicious threats.

- Antivirus
- Web Filtering
- Mail Filtering
- Content-Control Software
- Host Intrusion Prevention Systems (HIPS)
- Application Control
- Encryption
- Anti-Spyware/Malware
- Device Control
- Data Loss Prevention (DLP)
- Network Access Control (NAC)
- BYOD (Bring Your Own Device) or mobile device management

**Fully qualified and accredited GIAC Certified security engineers**

- ISO27001 accredited Security Operation Centre (SOC) with 24/7 monitoring, management and incident response to security events and alerts

**Service based on ITIL3 framework**

- Instant results through visibility of events and analysis on a live customisable dashboard with in-depth reporting.

**Speedy implementation, with seamless integration with your network within days**
We are very impressed with the proactive nature of the managed service provided by Caretower. Their engineers are always there for us looking after the security solutions we purchased.

**NETWORK AND PERIMETER SECURITY**

Our Network and Perimeter Security solutions focus on providing granular access control to network devices and services. In addition to integrating with desktop and server antiviruses, these solutions also provide comprehensive security, monitoring and policy enforcement.

- Firewalls
- Intrusion Prevention Systems (IPS)
- Unified Threat Management (UTM)
- Virtual Private Network (IPsec and SSL)
- Network Behavioural Analysis
- Network Access Control (NAC)
- Application Control
- Identity and Access Management
- Single Sign-On (SSO) and 2 Factor Authentication (2FA)
- Content Management
- Virtual Security Appliances
- Integrated Antivirus
- Next Generation Firewall (NGF)

**RISK AND COMPLIANCE**

We specialise in PCI DSS, Sarbanes-Oxley, GCSx, HIPAA, BS 25999 and ISO 27001 standards as well as internal sector specific regulations across Commercial, Corporate, Legal, Financial, Pharmaceuticals and Public Services including Education, Government and Healthcare.

- Application Control
- Vulnerability Assessment
- Log Monitoring
- Policy Compliance
- Remediation
- Policy Auditing
- Compliance Professional Services
- Risk Management
- Patch Management

For more information on any of our services, please speak to your dedicated Caretower Account Manager or if you don’t have one, contact:

info@caretower.com
020 8372 1000
DATA PROTECTION AND STORAGE

We can help you backup, archive, store and retrieve your essential data by working closely with major vendors in the field. And with our data protection software, your confidential data is protected against accidental or malicious theft or loss.

- Encryption
- Device Control
- Data Loss Prevention (DLP)
- Authentication
- Application Control
- Back Up
- Storage Area Network (SAN)
- Network Attached Storage (NAS)
- Email Archiving
- File Archiving
- System Disaster Recovery

MOBILE SECURITY

With the ever increasing use of smart phones, netbooks and the mobile internet, business is no longer confined to desks and offices. Our Mobile Security solutions help you secure, monitor and easily manage all your mobile devices.

- Antivirus
- Anti Spyware
- Anti Malware
- Encryption
- Mobile Email Security
- Recovery
Virtualisation software allows you to run multiple operating systems on one machine at the same time. It dramatically improves the efficiency and availability of resources and applications in your organisation by consolidating resource pools and delivering highly available machines with virtualisation software.

- VMware for desktops
- VMware for servers
- Email and web security appliances
- Antivirus
- Anti-spyware/malware
- Intrusion Protection Systems (IPS)
- Vulnerability Management
- Storage Area Network (SAN)

We always know that the security solutions we purchase from Caretower are up to date and there is always a competent engineer available to answer our requests.

Non Security Related Products

We also provide a variety of non-security related products, including:

- Software Licensing Management including Microsoft and Adobe
- Hardware including switches, routers and servers
- WAN Optimisation
As a value added cyber security solution provider, we do more than just provide you with the right solution for your cyber security problems. Our account managers and technical consultants are in place to provide services to support the products we provide.

**MANAGED SECURITY SERVICES**

Our Managed Security Services provides you with new levels of accountability, reliability and protection through supplementing or outsourcing your security operations teams. You will have the peace of mind that your information and infrastructure are secured against emerging threats by highly skilled professionals using best of breed solutions. All our managed services are designed and delivered to ISO27001 and ITL standards.

**ISO 27001 AUDIT AND CONSULTANCY**

Any information security incidents are entirely preventable and the implementation of information security management systems (ISMS) enables your business to have a stronger information security presence and reduce the impact of incidents and cost resulting from a weak infrastructure. As a qualified ISO 27001 lead auditor we have first-hand experience of the implementation of the required clauses and controls from this industry best practice.

- Internal Auditing
- Risk Assessment
- Security Awareness Training
- Incident Management
- Security Audits

**PROFESSIONAL SERVICES**

Our wide portfolio of Professional Services includes:

- Installation, Upgrades, Configuration, Review
- Product Management
- Remote management and support
- PCI Approved Scanning Vendor (ASV) security in scans
- PCI Compliance Consulting
- Regulatory Standards, HIPA, SOX
- Incident Response and Digital Forensics
- Gap Analysis
- Social Engineering
- Product Demonstrations

**PENETRATION TESTING**

Our Penetration Test team have vast expertise in performing vulnerability assessments and penetration testing for both internal and external facing end points. The main objective of this service is to assist your organisation in analysing and identifying threats to your information assets, helping to prevent infiltration and attacks. We also ensure a remediation plan is put in place to mitigate risk.

- Infrastructure Penetration Testing
- Wireless Security Testing
- Web Application Testing
- Social Engineering
- Mobile Security Testing
At Caretower we continually search for ways to offer a more proactive technical support service. Through consultation with our customers, we have put together a comprehensive portfolio of solution options to suit all organisations regardless of size or complexity. We offer three different types of annual support and service contracts with varying Service Level Agreements (SLAs). Along with a 24/7 helpdesk, all our contracts include monthly or quarterly meetings and reviews at the customer’s site.

- On-site Managed Support Contracts
- Remote Managed Support Contracts
- Telephone Support Contracts

Our Security Information and Event Management (SIEM) Managed Security Service delivers a comprehensive technical and operational service through which we communicate security status and help our clients meet compliancy requirements. Our service seamlessly integrates with your network and can be up running within days, not months. We deliver instant results through visibility of events and analyse on a live dashboard with in-depth reporting.

The pro-active monitoring SIEM service is run by our fully ISO27001 accredited 24/7 Security Operations Centre (SOC) where the highly skilled security engineers will carry out monitoring, management and incident response to security events and alerts.

We have trained staff that are always on hand to provide you with the support and training to ensure you get the most out of the products we provide. We have a long history of providing comprehensive vendor education and have found great success and customer satisfaction as an authorised McAfee education centre. We are constantly updating our education program to incorporate the latest product updates into our existing programmes and to develop new programmes to suit the ever changing security landscape.
OUR PARTNERS

STRONG PARTNERSHIPS TO PROVIDE YOU WITH THE BEST SOLUTIONS

Our strong partnership with our vendors, is the key to our success. These close partnerships mean we can offer you the most advanced services and products in the marketplace.

We understand that you may not always have time to keep abreast of the latest developments in the security and data protection arena, which is why we do it for you.

Some of our valued vendors include:
**WHAT OUR CUSTOMERS SAY**

For me, as Group IT Manager in Keltbray, the importance of keeping our systems safe is the highest priority. This is why when our account manager suggested we started using the Managed Security Service (MSS) by Caretower we were interested in what added value it would bring to our business. In IT Security, prevention is extremely important, and we knew that we needed to be proactive. This is exactly what we liked about the MSS – it gives us faster threat detection and remediation, we have higher level of compliance and there are experienced security engineers constantly monitoring our systems.

Thea Pretorius, Group IT Manager, Keltbray

We have an excellent relationship with both Caretower and Sophos. Our Caretower account manager listened to the problems we faced and evaluated the market to find a solution to fit our requirements. With the implementation now completed, Caretower and Sophos still provide excellent and continuous support.

Thierry Zoghbi, Senior Systems Analyst, Grimshaw

Caretower has always been a delight to work with; their support team have always shown great technical knowledge when dealing with Primark’s queries. From the start their support, advice and work ethics have always been of the highest standard. We are more than happy to continue using Caretower as a supplier in the future.

Phil Arias, Project Manager – Technical Services, Primark Stores Limited

Caretower have been the backbone to our IT infrastructure and even when times are hard they have always been there for us. Thanks to Caretower we are now fully FCA compliant and up to date with our IT and Network Security. It has been an absolute pleasure to work with our account manager; he has gone the extra mile to make sure everything is at a high standard and stress free. Caretower’s support is undeniably outstanding.

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