



Customer Case Study

“Caretower and Omniquad saves Scottish Ambulance Service from viruses and spam”

Background

Frontline of the NHS in Scotland

Vertical

Emergency Services

IT Infrastructure

3,500 network users

Challenge

- Time consuming email management
- Viruses & spam clogging up the network

Solution

- Omniquad Mailwall Remote

Vendor

OMNIQUAD

Background

The Scottish Ambulance Service (SAS) is the frontline of the NHS in Scotland and covers the largest geographic area of any ambulance service in the UK. It has 3,500 Network Users, covers 30,414 square miles and looks after a population of around 5 Million.

Last Year the Service responded to over 500,000 Accident and Emergency Calls, carried out over 2 million non emergency patient journeys and flew just under 3,000 Air Ambulance Missions

Scottish Ambulance Service and Omniquad

E-Mails have for SAS become the lifeblood of Information and often the information carried in these E-Mails can for some be a matter of life or death. Barry Howieson the Network and Security Manager at SAS comments; “...E-Mail management was a time consuming task for Viruses and SPAM clogging up the Network, which in our line of work is unacceptable. Mailwall Remote has been successful for us in stopping 100% of Viruses penetrating our Network and blocking 99% of SPAM”.

SAS have been using Mailwall Remote for over two years now and have also been a good testing ground for Omniquads E-Mail Recovery and Contingency Service the only such service available currently. This means that if any of their Mail servers go down, E-Mails can continue to be sent and received through the Omniquad mirrored servers.

Dean Sahir Omniquad Sales Manager at Caretower says; “..the beauty about Mailwall Remote is that it requires no software or hardware installation, no training and little in-house administration making it cost effective and freeing up valuable time for IT staff.”

For More Information on Mailwall Remote and Omniquad please call the UK Distributor Caretower on 0208 372 1000