

“Caretower Helps Payzone move to a proven method of mail delivery and content filtering with Omniquad’s Mailwall.”

Background

Leading consumer payment and cash distribution network.

Vertical

Retail.

IT Infrastructure

191,000 point of service & 6,000 ATMs across the UK & Germany.

Challenge

Growing need for a proven method of mail delivery & content filtering

Solution

- Omniquad Mailwall Remote

Background

Payzone is one of the leading consumer payments and cash distribution networks in Europe. It has operations in 18 countries across Europe, processing over 644 million transactions per year on behalf of its clients. These transactions are handled electronically through the Payzone network of over 191,000 points of service (terminals, vending units and EPOS tills). Payzone also operates approximately 6,000 ATM cash dispensers in the UK and Germany. The Company offers a wide range of services including pre-paid mobile phone top-ups, energy pre-payments and bill payments.

The Problem

Payzone was a user of Clear Swift Mail Sweeper for 5 years; but as the Business grew, they found that they identified the need to move to a more proven method of mail delivery and content filtering. Getting the right solution to meet their objectives was vital as it would help free up resources and allow their engineers to focus on other tasks without having to worry about the threat of an email based virus, spam or phishing attack.

The Solution

“We were contacted by Caretower, who had previously supplied us with encryption and anti-virus solutions; we explained our needs and requirements to our account manager who suggested that we should try out Omniquad’s Mailwall Remote,” said Graeme Jackson, Payzone’s IT Technical Team Leader.

The Mailwall solution is a managed service designed to stop all types of email borne threats before they reach our network. We were very impressed with the 100% SLA on Anti-Virus scanning and the 99% SLA on Anti-spam scanning. In addition to Mailwall we also added Omniquad’s Email Contingency and Recovery Service (ECRS), which covers us in case of an e-mail systems crash.

“We have now been with Omniquad for over a year and we have found the service to be exceptionally good, not had a virus related e-mail attack since moving to Omniquad, this has allowed the IT team to focus on the core business Activities.”



Omniquad is a leading provider of enterprise network security solutions to customers around the world since 1995. With a presence in the UK, North America and Asia, Omniquad’s cutting edge solutions have earned industry and media recognition. Currently Omniquad solutions cover a wide product & service spectrum: penetration testing, web content filtering and e-mail security. Headquartered in London, United Kingdom with regional branches in Europe and Asia, Omniquad has customers spanning the globe, ranging from companies and educational institutions to individuals.



As an independent IT security specialist, Caretower provides comprehensive solutions to individual problems, thus allowing recommendations to be unbiased. Over the years Caretower has quickly established many long standing relationships with its vendors, achieving the highest status within these organisations based on the level of expertise within the internal sales, support and professional services teams. This relationship ensures we provide our customers with key changes within the industry which assists in their ongoing security management strategy